

## Alternative Access Standards

If your zip code and provider type are listed, L.A. Care Health Plan must help you find an appointment. You have a right to call [1-888-839-9909](tel:1-888-839-9909) (TTY: 711) to get help with finding an appointment to a closer specialist. If L.A. Care Health Plan cannot find you an appointment with a closer specialist, L.A. Care Health Plan will arrange transportation to see the specialist.

## Travel Time And Distance to Care

L.A. Care must follow travel time and distance standards for your care. Those standards help to make sure you are able to get care without having to travel too long or too far from where you live. Travel time and distance standards are different depending on the county you live in.

If L.A. Care is not able to provide care to you within these travel time and distance standards, a different standard called an alternative access standard may be used. To see L.A. Care's time and distance standards for where you live, check your zip code below or call Member Services at [1-888-839-9909](tel:1-888-839-9909) (TTY: 711).

\*All zip codes are in Los Angeles County

Zip Code*	Approved Provider Type	Adult, Pediatric or N/A	Maximum Time Requirement Before AAS Approval (Minutes)	Maximum Distance Requirement Before AAS Approval (Miles)	Approved Maximum Time (minutes)	Approved Maximum Distance (miles)
90265	HIV/AIDS Specialists/ Infectious Diseases	Pediatric	30	15	70	50
90704	Cardiology/ Interventional Cardiology	Adult	30	15	40	30
90704	Cardiology/ Interventional Cardiology	Pediatric	30	15	40	30
90704	Dermatology	Adult	30	15	40	35
90704	Dermatology	Pediatric	30	15	45	35
90704	Endocrinology	Adult	30	15	40	30
90704	Endocrinology	Pediatric	30	15	40	35
90704	ENT/ Otolaryngology	Adult	30	15	40	30
90704	ENT/ Otolaryngology	Pediatric	30	15	45	35
90704	Gastroenterology	Adult	30	15	40	30
90704	Gastroenterology	Pediatric	30	15	40	30
90704	General Surgery	Adult	30	15	40	30
90704	General Surgery	Pediatric	30	15	40	30
90704	Hematology	Adult	30	15	40	30
90704	Hematology	Pediatric	30	15	40	30
90704	HIV/AIDS Specialists/ Infectious Diseases	Adult	30	15	40	30
90704	HIV/AIDS Specialists/ Infectious Diseases	Pediatric	30	15	45	35

<b>Zip Code*</b>	<b>Approved Provider Type</b>	<b>Adult, Pediatric or N/A</b>	<b>Maximum Time Requirement Before AAS Approval (Minutes)</b>	<b>Maximum Distance Requirement Before AAS Approval (Miles)</b>	<b>Approved Maximum Time (minutes)</b>	<b>Approved Maximum Distance (miles)</b>
90704	Hospital	N/A	30	15	35	30
90704	Mental Health (nonpsychiatry) Outpatient Services	Adult	30	15	45	30
90704	Mental Health (nonpsychiatry) Outpatient Services	Pediatric	30	15	45	30
90704	Nephrology	Adult	30	15	40	30
90704	Nephrology	Pediatric	30	15	40	30
90704	Neurology	Adult	30	15	40	30
90704	Neurology	Pediatric	30	15	40	30
90704	OB/GYN	N/A	30	15	50	35
90704	Oncology	Adult	30	15	40	30
90704	Oncology	Pediatric	30	15	40	30
90704	Ophthalmology	Adult	30	15	40	30
90704	Ophthalmology	Pediatric	30	15	40	30
90704	Orthopedic Surgery	Adult	30	15	40	30
90704	Orthopedic Surgery	Pediatric	30	15	40	30
90704	PCP	Adult	30	15	40	30
90704	PCP	Pediatric	30	15	40	30
90704	Physical Medicine and Rehabilitation	Adult	30	15	40	30
90704	Physical Medicine and Rehabilitation	Pediatric	30	15	40	30

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90704	Psychiatry	Adult	30	15	40	30
90704	Psychiatry	Pediatric	30	15	40	35
90704	Pulmonology	Adult	30	15	50	35
90704	Pulmonology	Pediatric	30	15	50	35
91390	Mental Health (nonpsychiatry) Outpatient Services	Pediatric	30	15	35	30
93243	Cardiology/ Interventional Cardiology	Adult	30	15	75	70
93243	Cardiology/ Interventional Cardiology	Pediatric	30	15	75	65
93243	Dermatology	Adult	30	15	55	55
93243	Dermatology	Pediatric	30	15	55	55
93243	Endocrinology	Adult	30	15	55	55
93243	Endocrinology	Pediatric	30	15	60	55
93243	ENT/ Otolaryngology	Adult	30	15	55	60
93243	ENT/ Otolaryngology	Pediatric	30	15	55	60
93243	Gastroenterology	Adult	30	15	60	55
93243	Gastroenterology	Pediatric	30	15	60	55
93243	General Surgery	Adult	30	15	75	70
93243	General Surgery	Pediatric	30	15	60	60
93243	Hematology	Adult	30	15	60	55
93243	Hematology	Pediatric	30	15	85	60
93243	HIV/AIDS Specialists/ Infectious Diseases	Adult	30	15	60	60

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93243	HIV/AIDS Specialists/ Infectious Diseases	Pediatric	30	15	125	55
93243	Hospital	N/A	30	15	65	70
93243	Mental Health (nonpsychiatry) Outpatient Services	Adult	30	15	55	55
93243	Mental Health (nonpsychiatry) Outpatient Services	Pediatric	30	15	60	45
93243	Nephrology	Adult	30	15	60	60
93243	Nephrology	Pediatric	30	15	60	60
93243	Neurology	Adult	30	15	55	55
93243	Neurology	Pediatric	30	15	70	65
93243	OB/GYN	N/A	30	15	75	70
93243	Oncology	Adult	30	15	55	55
93243	Oncology	Pediatric	30	15	55	55
93243	Ophthalmology	Adult	30	15	55	55
93243	Ophthalmology	Pediatric	30	15	65	70
93243	Orthopedic Surgery	Adult	30	15	70	70
93243	Orthopedic Surgery	Pediatric	30	15	65	70
93243	PCP	Adult	30	15	70	70
93243	PCP	Pediatric	30	15	55	55
93243	Physical Medicine and Rehabilitation	Adult	30	15	90	65

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93243	Physical Medicine and Rehabilitation	Pediatric	30	15	55	55
93243	Psychiatry	Adult	30	15	55	55
93243	Psychiatry	Pediatric	30	15	80	80
93243	Pulmonology	Adult	30	15	85	60
93243	Pulmonology	Pediatric	30	15	85	60
93510	Mental Health (nonpsychiatry) Outpatient Services	Pediatric	30	15	55	35
93532	Hospital	N/A	30	15	35	30
93532	Mental Health (nonpsychiatry) Outpatient Services	Adult	30	15	55	55
93532	Mental Health (nonpsychiatry) Outpatient Services	Pediatric	30	15	55	55
93532	OB/GYN	N/A	30	15	45	40
93535	Mental Health (nonpsychiatry) Outpatient Services	Adult	30	15	70	40
93535	Mental Health (nonpsychiatry) Outpatient Services	Pediatric	30	15	70	40
93536	Cardiology/ Interventional Cardiology	Adult	30	15	60	50

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93536	Cardiology/ Interventional Cardiology	Pediatric	30	15	75	60
93536	Endocrinology	Adult	30	15	65	45
93536	Endocrinology	Pediatric	30	15	65	45
93536	Gastroenterology	Pediatric	30	15	70	60
93536	Hematology	Adult	30	15	60	50
93536	Hematology	Pediatric	30	15	60	50
93536	HIV/AIDS Specialists/ Infectious Diseases	Adult	30	15	60	50
93536	HIV/AIDS Specialists/ Infectious Diseases	Pediatric	30	15	75	50
93536	Hospital	N/A	30	15	70	60
93536	Mental Health (nonpsychiatry) Outpatient Services	Adult	30	15	75	60
93536	Mental Health (nonpsychiatry) Outpatient Services	Pediatric	30	15	75	60
93536	Nephrology	Pediatric	30	15	70	60
93536	OB/GYN	N/A	30	15	75	60
93536	Oncology	Adult	30	15	80	55
93536	Oncology	Pediatric	30	15	65	50

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93536	Orthopedic Surgery	Adult	30	15	60	50
93536	Orthopedic Surgery	Pediatric	30	15	65	50
93536	PCP	Pediatric	30	15	70	60
93536	Physical Medicine and Rehabilitation	Pediatric	30	15	60	50
93536	Pulmonology	Adult	30	15	60	50
93536	Pulmonology	Pediatric	30	15	55	45
93543	ENT/Otolaryngology	Pediatric	30	15	35	25
93543	Mental Health (nonpsychiatry) Outpatient Services	Pediatric	30	15	50	35
93544	Cardiology/Interventional Cardiology	Adult	30	15	60	40
93544	Dermatology	Adult	30	15	80	50
93544	Dermatology	Pediatric	30	15	70	40
93544	Endocrinology	Adult	30	15	70	50
93544	Endocrinology	Pediatric	30	15	80	50
93544	ENT/Otolaryngology	Adult	30	15	65	40
93544	ENT/Otolaryngology	Pediatric	30	15	65	45
93544	Gastroenterology	Adult	30	15	70	50
93544	Gastroenterology	Pediatric	30	15	80	50
93544	Hematology	Adult	30	15	55	40



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93544	Hematology	Pediatric	30	15	70	40
93544	Hospital	N/A	30	15	45	40
93544	Mental Health (nonpsychiatry) Outpatient Services	Adult	30	15	55	35
93544	Mental Health (nonpsychiatry) Outpatient Services	Pediatric	30	15	55	35
93544	Nephrology	Adult	30	15	55	35
93544	Nephrology	Pediatric	30	15	55	45
93544	Neurology	Adult	30	15	50	35
93544	Neurology	Pediatric	30	15	60	35
93544	Oncology	Adult	30	15	50	40
93544	Oncology	Pediatric	30	15	70	40
93544	Physical Medicine and Rehabilitation	Adult	30	15	70	45
93544	Physical Medicine and Rehabilitation	Pediatric	30	15	70	40
93544	Psychiatry	Pediatric	30	15	60	35
93544	Pulmonology	Adult	30	15	60	45
93544	Pulmonology	Pediatric	30	15	60	40
93552	Mental Health (nonpsychiatry) Outpatient Services	Pediatric	30	15	50	40
93553	ENT/Otolaryngology	Pediatric	30	15	75	60

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93553	Mental Health (nonpsychiatry) Outpatient Services	Pediatric	30	15	45	30
93560	Mental Health (nonpsychiatry) Outpatient Services	Adult	30	15	35	30
93560	Mental Health (nonpsychiatry) Outpatient Services	Pediatric	30	15	35	30
93563	Mental Health (nonpsychiatry) Outpatient Services	Pediatric	30	15	60	45
93591	ENT/Otolaryngology	Pediatric	30	15	50	35
93591	Mental Health (nonpsychiatry) Outpatient Services	Pediatric	30	15	35	30