

**Board of Governors, Member Representatives**

**Layla Gonzalez-Delgado**  
L.A. Care Health Plan, Member Advocate

**Fatima Vazquez**  
L.A. Care Health Plan, Member Representative



**Regional Community Advisory Committee (RCAC) - Region 5**  
**Community Resource Center in West L.A.**  
**11173 W. Pico Blvd. Los Angeles, CA 90064**  
**Monday, March 4, 2024**  
**10:00 AM – 12:30 PM**

If you are an individual with a disability and need a reasonable modification or accommodation under the Americans with Disabilities Act, please get in touch with the Community Outreach & Engagement staff before the meeting for assistance by calling our toll-free line at 1-888-522-2732 or by email [COEpubliccomments@lacare.org](mailto:COEpubliccomments@lacare.org).

The governor signed SB 1100 in August 2022, and a short section was added to the Brown Act as the governor. Code Section **54957.95** to supplement language already part of the Brown Act:

*(a) In addition to authority exercised under Sections 54954.3 and 54957.9, the presiding member of the legislative body conducting a meeting may remove an individual for disrupting the meeting.*

*(b) As used in this section, "disrupting" means engaging in behavior during a meeting of a legislative body that actually disrupts, disturbs, impedes, or renders infeasible the orderly conduct of the meeting and includes, but is not limited to, both of the following:*

*(1) A failure to comply with reasonable and lawful regulations adopted by a legislative body under Section 54954.3 or 54957.9 or any other law.*

*(2) Engaging in behavior that includes using force or true threats of force.*

(54954.3 contains provisions related to public comment time restrictions, and 54957.9 allows the presider to clear the room if the meeting can't continue.)

AGENDA and PRINTED MEETING MATERIALS ARE AVAILABLE FOR INSPECTION BEFORE THE MEETING at the Community Resource Center in West L.A. located at 11173 W. Pico Blvd., Los Angeles, CA through the Reception Area in the Building Lobby.

**Goals for Today's Meeting**

- 1. Receive an update and have the opportunity to provide feedback on the Community Engagement Model.**
- 2. Provide an opportunity to identify community issues affecting members in the region.**

## Meeting Agenda

<b>I. Call to Order</b>	<b>(10 min.)</b>	<b>10:00 a.m. - 10:10 a.m.</b>	<b>Agenda Lead</b>
A. Welcome and Introductions B. Review the Meeting Goals and Agenda			Maria Sanchez, <i>Chair</i>
<i>GOAL: Introduce L.A. Care staff and committee members and review the goals for the meeting and agenda items.</i>			
<b>II. Approval of Agenda</b>	<b>(10 min.)</b>	<b>10:10 a.m. - 10:20 a.m.</b>	<b>Agenda Lead</b>
<b>A. Approval of Meeting Agenda</b>			Maria Sanchez, <i>Chair</i>
<i>GOAL: Approve today's meeting agenda.</i>			
<b>III. Business</b>	<b>(60 min.)</b>	<b>10:20 a.m. – 11:20 a.m.</b>	<b>Agenda Lead</b>
<b>A. Community Engagement Model Discussion and Updates</b>			Francisco Oaxaca, Chief of Communication and Community Relations, L.A. Care Health Plan  John Baackes, Chief Executive Officer, L.A. Care Health Plan
<i>GOAL: Receive an update and have the opportunity to discuss the Community Engagement Model.</i>			
<b>IV. Break</b>	<b>(10 min.)</b>	<b>11:20 a.m. – 11:30 a.m.</b>	<b>Group</b>
<b>V. Regional Issues</b>	<b>(30 min.)</b>	<b>11:30 a.m. - 12:00 p.m.</b>	<b>Agenda Lead</b>
A. Community Member Issues B. SPD Member Issues			Group
<i>GOAL: An opportunity to identify community issues affecting members in the region.</i>			
<b>VI. Meeting Evaluations</b>	<b>(15 min.)</b>	<b>12:00 p.m. - 12:15 p.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>Complete meeting evaluation forms</li> </ul>			Group
<b>VII. Public Comments</b>	<b>(15 min.)</b>	<b>12:15 p.m. -12:30 p.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>Public members will speak for up to 3 minutes.</li> </ul>			Group
<b>VIII. Adjournment</b>		<b>12:30 p.m.</b>	<b>Agenda Lead</b>
			Maria Sanchez, <i>Chair</i>

\*\*\* PLEASE BE ON TIME \*\*\*

**NOTE:** Members, your absence will be **considered unexcused** if you do not call **Christopher Maghar at (818) 331-4400 or Cindy Pozos at (213) 545-4649** to inform them if you will not attend the meeting.

**Community Outreach & Engagement (CO&E)**

**Toll Free Line: 1-888-522-2732**

**CO&E Advisory Email: [coeadvisory@lacare.org](mailto:coeadvisory@lacare.org)**

**L.A. Care's Line of Business Phone Numbers**

- 1.888.839.9909 Medi-Cal
- 1.844.854.7272 PASC SEIU
- 1.855.270.2327 L.A. Care Covered
- 1.888.522.1298 Cal-Medi-Connect (CMC)
  - TTY for all LOBs is 711

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